

**Sending goods in for calibration or service to the UK.**

- Please ensure on all paperwork you declare that this is a Temporary import, for service or repair.
- Charges may be applied to your invoice for customs clearance which Hydrajaws Limited cannot be responsible for.
- Please be realistic about the age and value of your equipment as import charges are based on this value.
- Contact us if you have any questions – **+44 1675 430 370** or **service@hydradjaws.co.uk**

**SHIPMENT DETAILS****These details are required for all incoming imports for repair or calibration.**

Carrier Details: \_\_\_\_\_ Tracking number: \_\_\_\_\_  
Name: \_\_\_\_\_ Import entry number: \_\_\_\_\_

**■ I AM RETURNING MY EQUIPMENT FOR:***(Please tick one or more)* **Calibration**

Gauge only will be inspected and calibrated.

 Analogue **£55** Digital **£75** **Servicing (From £85)**Tester will be checked and serviced.  
This includes:

- Inspection & labour
- Oil change
- New bearings
- New seals
- New labels

*Extra costs may be incurred if required* **Replacements**

Replacement parts and equipment will be quoted.

*For full details please see overleaf***YOUR DETAILS****Date:** \_\_\_\_\_ **Purchase order number: (if known)** \_\_\_\_\_**Contact name:** \_\_\_\_\_ **Company:** \_\_\_\_\_**Email:** \_\_\_\_\_ **Telephone :** \_\_\_\_\_**Invoice address:** \_\_\_\_\_ **Delivery address: (to within your organisation only)** \_\_\_\_\_\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_**Company contact responsible for this shipment:**  
\_\_\_\_\_**■ Company Accounts Department for Payment****Email:** \_\_\_\_\_ **Name:** \_\_\_\_\_ **VAT No.** \_\_\_\_\_  
*(EU customers only)***■ Gauge reference number(s):****■ Please state any specific product faults, damage or concerns:**\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**CALIBRATION PROCESS**

1. The gauge is inspected.
2. A calibration check is made against a Master gauge.

- **PASS** – a 12 month calibration certificate is supplied.
- **FAIL**
  - **Discard**  
The gauge is environmentally disposed and customer pays only the inspection test fee (£25).
  - **Repair**  
Repairs are carried out and gauge is calibrated. Customer pays for inspection, test and repairs.
  - **Replace**  
Gauge is environmentally disposed. Customer pays for inspection, test and replacement gauge.

**ANALOGUE GAUGES:**

- Calibration
- Glass replaced as needed (fee charged)

**DIGITAL GAUGES:**

- Calibration
- Battery voltage checked and advise if replacement required

Other item (please state)

For latest prices see our website at [www.hydrajaws.co.uk/prices](http://www.hydrajaws.co.uk/prices)



**PLEASE RETURN THIS FORM WITH YOUR GAUGE/TESTER  
USING THE PRINTABLE LABEL ON THE FOLLOWING PAGE**

Hydrajaws reserves the right to apply a labour and shipping charge in the event that equipment is requested to be returned unrepared.

For latest prices and more information please see our website at [www.hydrajaws.co.uk](http://www.hydrajaws.co.uk)



**Print out and use this label to  
send your equipment to us**

**Hydrajaws Limited  
73 Kettlebrook Road  
Tamworth  
United Kingdom  
B77 1AG**

**These goods are for  
SERVICE/REPAIR**



- Clearing goods into the UK will accumulate 20% import tax duty. Any import tax levied will be added to your invoice on the return of your equipment.
- To keep your charges to a minimum we advise that your declared value of goods should be for USED equipment.
- Alternatively send your equipment to one of our worldwide service centres. Visit [www.hydrajaws.co.uk/services](http://www.hydrajaws.co.uk/services) for details.