

Case Study

Hippo Motors



Overview

Hippo Approved, part of the family-owned Hippo Motor Group, brings over 60 years of experience in the motor trade. With showrooms in Blackburn and Peterborough, and a strong online presence, they are committed to delivering high standards of preparation and customer safety across every vehicle they supply.

As part of an internal review of safety-critical processes, Hippo Approved identified an opportunity to strengthen how wheel nut torque was verified and recorded during PDI checks. Hydrajaws' expertise was called upon to help introduce a more robust, traceable system to ensure every wheel is consistently torqued to specification and fully documented.

Challenges

- Torque data was being stored in spreadsheet format, which could be edited and did not provide a secure audit trail.
- Time and torque logging was completed manually, increasing the potential for human error.
- There was no digitally verifiable record to demonstrate, beyond doubt, that every wheel had been torqued correctly and in line with manufacturer specifications.

While the process was functional, Hippo Approved wanted greater confidence, transparency and protection around safety-critical checks.

Solution

Hippo Approved introduced the Hydrajaws Verify Torque system across both their Blackburn and Peterborough branches.

PDI technicians received full training on the equipment and mobile app, ensuring accurate and consistent use.

With Verify Torque, every wheel nut torque value is now digitally recorded, automatically time and date stamped and linked to the specific vehicle and technician, creating a tamper-proof audit trail.

This enhanced process reinforces Hippo Approved's commitment to customer safety, ensuring every vehicle leaves the showroom with wheels torqued correctly, consistently and fully traceable. At the same time, it provides Hippo with clear, verifiable proof that all torque procedures are carried out to specification, every time.

If you have a technical issue with your Torque testing, please get in touch, and our team will help you find the right solution.