

(For use outside of the United Kingdom – Use the UK form if based in UK)

Sending goods in for calibration or service to the United Kingdom.

NOTE: Hydraulic Pump/Hose/Cylinder: Visual check and inspection for leaks or damage. Service of pump or cylinder would not be undertaken by Hydrazaws Ltd.

- Please ensure on all paperwork you declare that this is a Temporary import, for service or repair.
- Please be realistic about the age and value of your equipment as import charges are based on this value.
- Charges may be applied to your invoice for customs clearance which Hydrazaws Limited cannot be responsible for.
- Contact us if you have any questions – **+44 1675 430 370** or **office@hydrazaws.co.uk**

SHIPMENT DETAILS

These details are required for all incoming imports for repair or calibration.

Carrier Details: _____ Tracking number: _____
Name: _____ Import entry number: _____

YOUR DETAILS

Date: _____ Purchase order number: (if known) _____
Contact name: _____ Company: _____
Email: _____ Telephone : _____
Invoice address: _____ Delivery address: (Deliver to within your organisation only –
We **DO NOT** ship to **SITE** addresses.)

Company contact responsible for this shipment: _____

■ Company Accounts Department for Payment

Email: _____ Name: _____ VAT No. _____
(EU customers only)

■ Gauge reference number(s):**■ Please state any specific product faults, damage or concerns:**

PLEASE RETURN THIS FORM WITH YOUR GAUGE/TESTER TO THE ADDRESS BELOW

Hydrazaws reserves the right to apply a labour and shipping charge in the event that equipment is requested to be returned unrepared.

I AM RETURNING MY EQUIPMENT FOR:

(Please see our website for clarification)

☐ **CALIBRATION** Only the Gauge will be inspected and calibrated. See note on Calibration Returns on page 3)

- ☐ **£75 Analogue Gauge** ^{*1}
- ☐ **£95 Digital Gauge**
- ☐ **£249 Detachable Analogue UPGRADE to rechargeable** ^{*2}
- ☐ **£55 Verify TORQUE (10, 80 and 200Nm)**

^{*1} Exchange your Analogue gauge to a Rechargeable Digital gauge for £249.

PLEASE NOTE: If existing gauge is a fixed gauge then a detachable sub assembly is required at £104.
See Page 3 for more information

^{*2} FREE Upgrade when calibrating your Version 3 Digital gauge. Upgrade to a new Rechargeable Digital gauge.
See Page 3 for more information

NOTE: Hydraulic Pump/Hose/Cylinder:

Visual check and inspection for leaks or damage. Service of pump or cylinder would not be undertaken by Hydrajaws Ltd.

☐ **SERVICING** (Does not include Calibration)

- ☐ **£100 M2000 or M2050 Pull Tester**
- ☐ **£140 M35+ Dual Load Capacity Tester**
- ☐ **£140 M2008 Heavy Duty Pull Tester**
- ☐ **£100 M0095 or M0097 Tester**

Hydrajaws products are built to last so breakdowns are rare but we do recommend having your tester serviced every 5 years depending on usage.

Tester will be checked and serviced.

If a gauge calibration is required, please select your gauge type in the calibration section above.

The service includes:

- Inspection and labour
- Oil change
- New bearings
- New seals
- New labels (if appropriate)

Extra costs may be incurred if required.

☐ **REPLACEMENTS** Please specify any parts that require replacement. These will be quoted for.

Bolt Tester Adaptor ☐ Standard M2000 150mm (161-037) ☐ Standard M2050 135mm (161-030) ☐ Other: Specify thread length _____

☐ **Locking Adaptor (161-018)** 

Threaded Button Adaptors

- ☐ M4 (162-101) ☐ M5 (162-102) ☐ M6 (162-103)
- ☐ M8 (162-104) ☐ M10 (162-105) ☐ M12 (162-106)

☐ Set of 6 Metric Threaded Button Adaptors (4.5, 5.5, 8.5, 10.5 & 12.5mm) (161-020)

Enquire for UNC.

Slotted Button Adaptors

- ☐ 4.5mm (162-095) ☐ 5.5mm (162-096) ☐ 6.5mm (162-097)
- ☐ 8.5mm (162-098) ☐ 10.5mm (162-099) ☐ 12.5mm (162-100)

☐ Set of 6 Metric Slotted Button Adaptors (4.5, 5.5, 8.5, 10.5 & 12.5mm) (161-021)

Imperial UNC versions also available – please specify if required.

Bridge Assemblies

- ☐ M2000 Bridge (141-043) ☐ 150 LSB Please enquire ☐ 270 LSB (140-011)



- ☐ 600 LSB (140-007)



- ☐ Pyramid stool (141-017)



- ☐ 2050 LSB (141-035)



Clevis ☐ Openings:



- ☐ 20mm
☐ 23mm
☐ 40mm

Specify thread length (if known) _____



☐ HD (2008 only) (161-095)

Threaded Stud Adaptors (SHORT)

- ☐ M10 (162-141) ☐ M12 (162-142) ☐ M16 (162-144) ☐ M20 (162-145)



Threaded Stud Adaptors (LONG)

- ☐ M10 (162-154) ☐ M12 (162-155) ☐ M16 (162-156) ☐ M20 (162-157) ☐ M24 (162-158)



Hex Extension Legs (set of 3)

- ☐ 50mm (061-007) ☐ 75mm (061-008) ☐ 100mm (061-009)



New turning handle

- ☐ M2000 (061-001) ☐ M2050 (061-002)

Other items Please state here: _____

CALIBRATION PROCESS			
1. The gauge is inspected. 2. A calibration check is made against a Master gauge.	• PASS – a 12 month calibration certificate is supplied. • FAIL – Discard The gauge is environmentally disposed and customer pays only the inspection test fee (£25). – Repair Repairs are carried out and gauge is calibrated. Customer pays for inspection, test and repairs. – Replace Gauge is environmentally disposed. Customer pays for inspection, test and replacement gauge.	ANALOGUE GAUGES • Calibration • Glass replaced as needed (fee charged) DIGITAL GAUGES • Calibration • Battery voltage checked and advise if replacement required	The Rechargeable Digital Gauge is also fully compatible with the Hydrajaws Verify Digital Reporting System Verify PRO is FREE to use without subscription  Available on the App Store ANDROID APP ON Google play

***1 Exchange your Analogue gauge to a Rechargeable Digital gauge for only**

£249

Compatible with the Hydrajaws Verify Reporting System.
VERIFY PRO is FREE to use with no subscription fee
Visit hydrajaws.co.uk/verify

★ When sending in an analogue gauge for calibration. Analogue gauge will NOT be returned, and is exchanged for a digital gauge at a discount.
PLEASE NOTE: If existing gauge is a fixed gauge then a detachable sub-assembly is required at £99.



■ **IMPORTANT: Calibration Return Information** ■

HOW TO RETURN A GAUGE FOR CALIBRATION

(Applicable only if you require just a calibration. For a service, return the entire tester unit)

If your tester is a:

M2000, M2050, M2008, M0095, M0097
or another Hydrajaws tester with a **Removeable** gauge

1. Unlock the gauge at the coupler and release it from the load cell.
2. Cap both ends of the separated coupler.
3. Return the gauge for calibration.



M35+ Dual Load Tester
OR another Hydrajaws tester with a **Fixed** gauge

1. Return the gauge and load cell together. DO NOT separate them.
2. Remove from the bridge by unscrewing the two bolts that hold it to the load cell.
3. Return the gauge and load cell for calibration.



- *Print out and use this label to send your equipment to us* ■

**Hydrajaws Limited
73 Kettlebrook Road
Tamworth
United Kingdom
B77 1AG**

**These goods are for
SERVICE / REPAIR**



- Clearing goods into the UK will accumulate 20% import tax duty. Any import tax levied will be added to your invoice on the return of your equipment.
- To keep your charges to a minimum we advise that your declared value of goods should be for USED equipment.
- Alternatively send your equipment to one of our worldwide service centres. Visit www.hydrajaws.co.uk/services for details.